

FAQ

When does the Revolution Talent Competition (RTC) schedule get released?

10 days prior to the first day of the event

Does RTC have a specific template they follow when scheduling?

No, but you can look at current schedules online, however please understand they are all slightly different due to many factors involved.

I'm having trouble logging in to my RTC Registration portal, what do I do?

- Try clearing your cookies
- Switch browsers
- Contact support@dancebug.com

When is the registration deadline?

As long as the city is not sold out, please sign up and pay in full 30 days prior to the first day of the event in order to be included in the schedule.

I did not receive my detailed schedule, what do I do?

- If there is a balance on your account, you will first need to finalize your payment.
- Please make sure to check your junk mail for an e-mail from info@revolutiontalent.com.
- Contact info@revolutiontalent.com to request a new e-mail.

How can I access my scores after an RTC regional / national event?

Scores are posted within 24h hours after the conclusion of each RTC regional, and should be available on your account dashboard on the RTC website. The official website results usually take 24-48 hours to post and can also be found online.

How can I access my Video critiques after an RTC regional/national event?

Due to the size and amount of video critiques processed by the SDA on any given weekend, they are housed on the DanceBUG website and can be accessed at: www.dancebug.com
Simply login using your same Username/Password you used during the registration process and you will be able to locate them. A quick video tutorial can be found at: https://youtu.be/UyLWXkboxe_s

PLEASE NOTE: Due to the size of many of our events, it can take up to 72 - 96 hours for all of them to be visible on their website. If you are missing any video critiques, have trouble with the video/audio quality of a critique, or experience any other problem, please contact mediapasssupport@dance.one and they will assist you.

Can I share my critiques with my teachers/students/ parents without giving them access to my administrator account?

Yes, simply go to www.videojudge.com and login using the Username/Password you used during the registration process. Locate the Competition and dance you would like to send. Click on the Share Critiques button and enter the Dancer/Teacher name, email and add a personal note if you choose. They will be sent a link which will last for 14 days. A quick video tutorial can be found at: <https://youtu.be/gS6Psj4MS6A>

How do I redeem photos/videos from an RTC regional event?

Your dance parents will need to redeem the media to their account. Please forward the following information to them!

- To gain access to the photos & videos captured from Revolution, please go to <http://media.dance.one/>.
- You will be unable to claim the media through the app or the App Store. It must be completed through the website above.
- Each dancer's media can only be claimed by one account.
- Studio accounts will have permanent access to all routines.
- Parent/guardian accounts will have access to media for 90 days.
- During this period media can be downloaded and streamed unlimited times. After 90 days the media storage can be extended for an additional fee.
- To return to the videos or photos, go to <http://media.dance.one/> and log in.
- Still have questions? Reach us here at MediaPassSupport@dance.one.

Do you accept independent entries?

Yes, you will need to create a Free DanceBug Account on the Revolution Talent Competition Website.

*NEW - At any Star Dance Alliance National Championship, No dancer may compete for Title unless they are registered with a small group, large group, line or grand line at that championship.

How many dancers determines the group category in a routine?

- Solo (1 dancer)
- Duet/Trio (2-3 dancers) *As a reminder, Duets and Trios compete against each other
- Small Group (4-9 dancers)
- Large Group (10-19 dancers)
- Line (20 or more dancers)
- Grand Line (25 or more dancers)

What determines my dancers age division at the competition?

Ages are determined based on the dancers age on December 31st of the previous year. Please see our Rules and Regulations for complete details.

We attended another SDA Regional, do we qualify for Revolution Nationals?

Routines may qualify at any SDA Regional Competition for all of the Star Dance Alliance National Championships.

How can I upload the music for my routines?

A couple quick notes when uploading your music on to your DanceBug Account:

- Music must be uploaded **21 days** before the competition through the registration portal.
- The music upload feature on DanceBUG works best while using Google Chrome or Firefox as your web browser. Other web browsers such as Safari do not work as well when uploading.
- Only MP3 files are eligible to be uploaded. WAV files or any other music format do not work with the system for upload.
- Be sure the File Name has no numbers or special characters such as - & \$! # etc. Something as silly as an apostrophe in the word "don't" can confuse the system. So for example, a file being uploaded will be rejected by the system if it looks like this:

_SOLO Melanie _Don't Rain On My Parade_ - 7_3_19, 1.57 PM

Cleaning up the file name as just letters will allow the system to recognize it as an audio track, for example:

Solo Melanie Dont Rain On My Parade

I don't want to miss the registration deadline, when are entries due and how do I pay?

Registration must be completed 30 days prior to the first day of competition. Payments must be made by Credit Card or E-Check. Please note: when paying by E-Check, all payments must be received 45 days prior to the first day of the event. There are no additional fees for submitting payment via credit card or e-check online.

What is the difference between competition levels and which level should I register them for?

We have 4 main Levels. For more information please check out our current rules.

Is the Media Pass Mandatory?

A DanceOne Season Media Pass is required once per season, per dancer, for unlimited photos and videos.

Where can I find the Star Dollars in my account?

Star Dollars won from any SDA Regional will populate in step 8 of your competition registration to be redeemed.